



ITAM Conference

UK Government Gateway and its applicability in Mexico

Hugh Haskell-Thomas

Microsoft Consulting Services

hughht@microsoft.com

Modernising Government

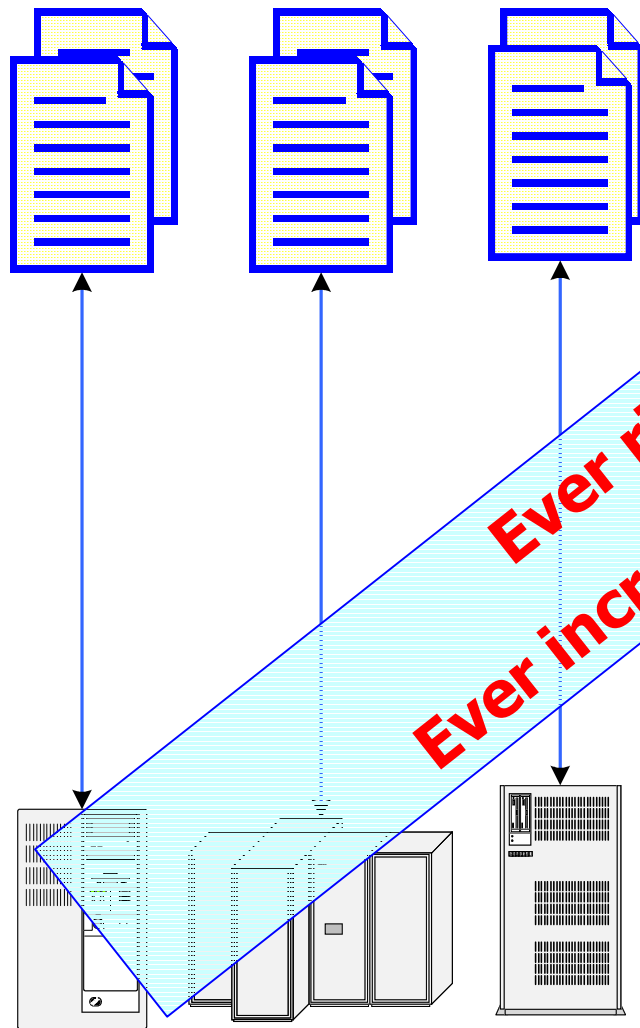
**“We're asking everyone to change,
not only Government itself....**



**...We are setting a target that within
five years, one quarter of dealings
with Government can be done by any
member of the public electronically -
through their television, telephone or
computer”**



So why a Gateway?



HTTP Forms

■ Direct Connection

■ Form

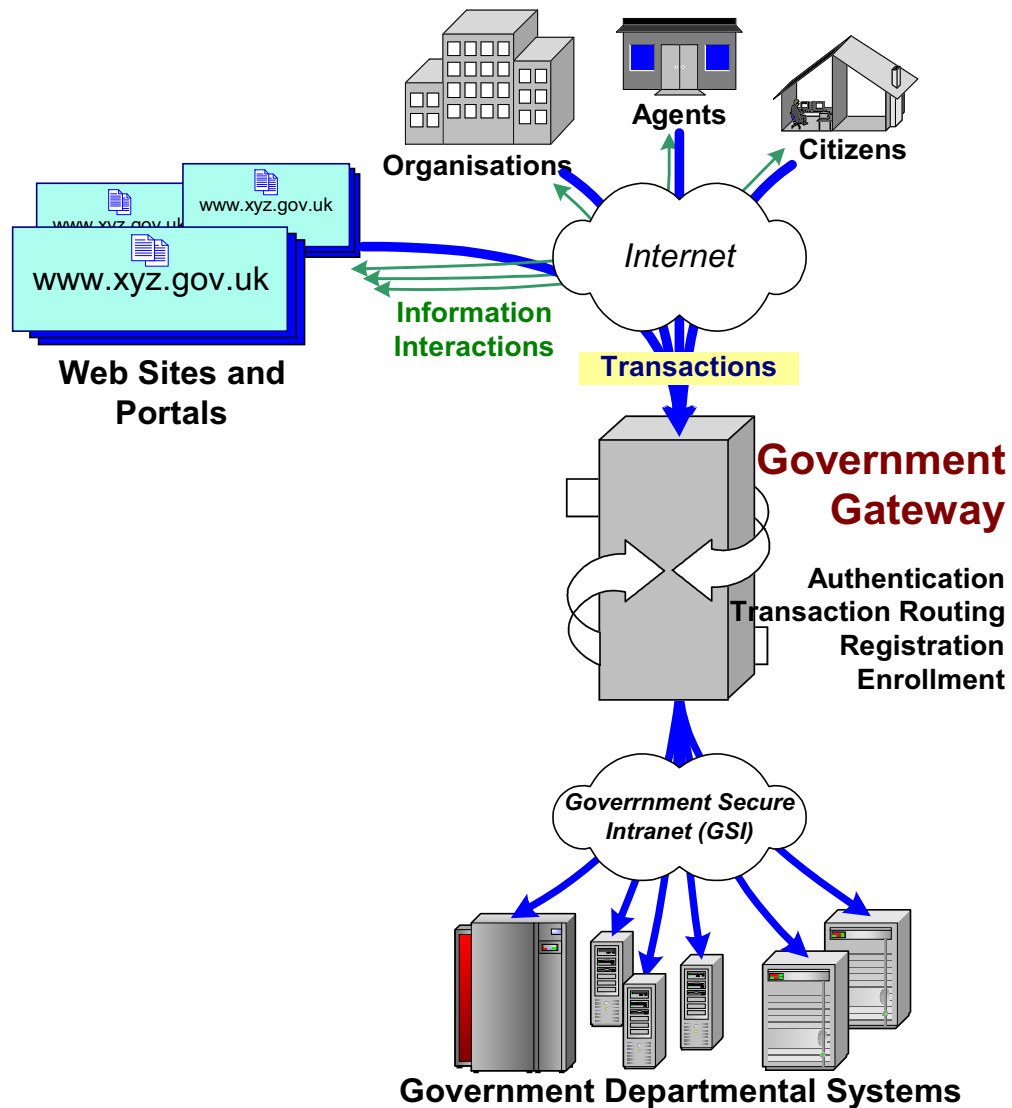
Ever rising Cost
Ever increasing Complexity

Department
Back-End
Systems

- Fast
- Cheap (Short Term)
- Against
 - Interdependency
 - Expensive
 - Compounding Cost of Change



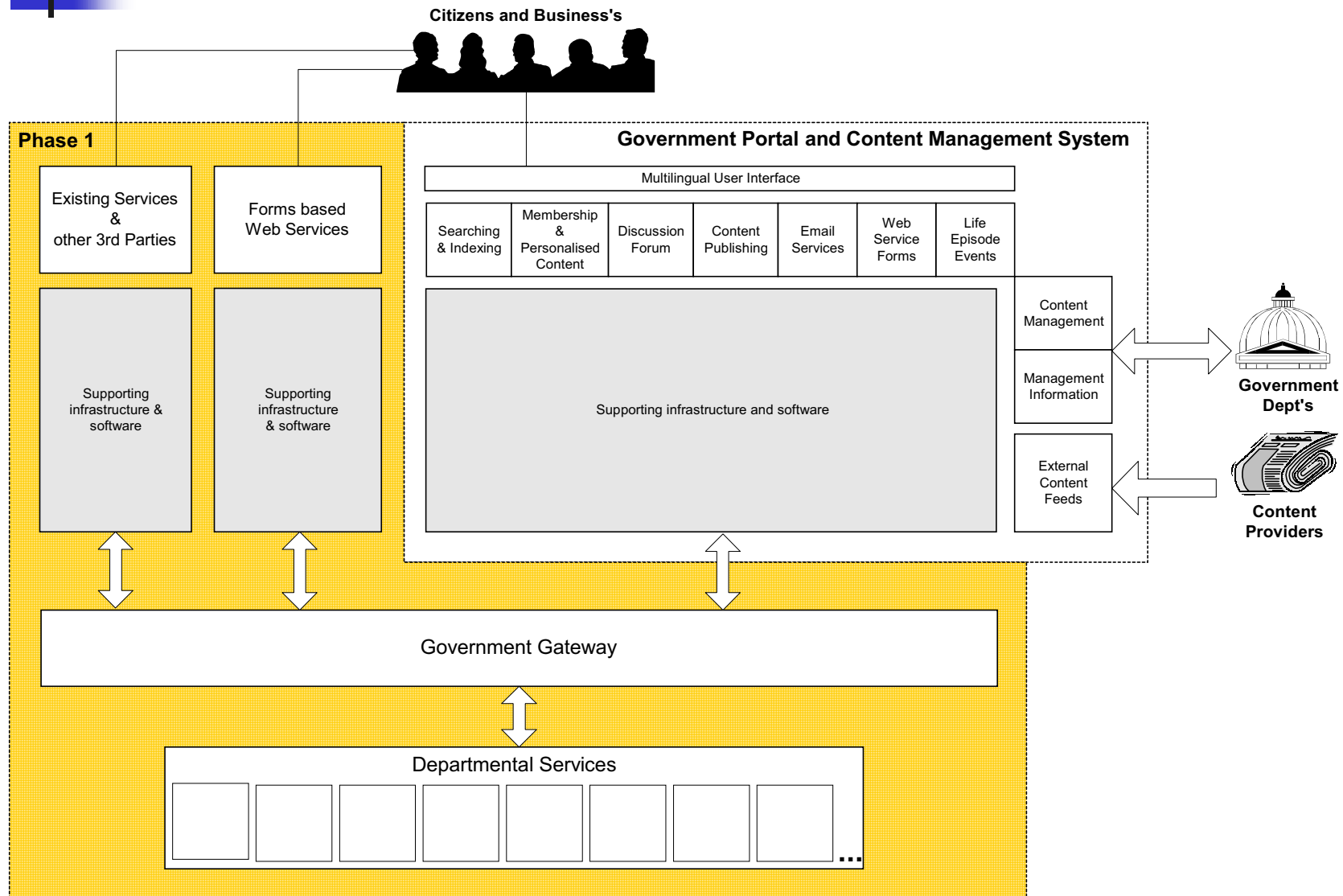
Government Gateway



- 3 Core modules
 - Registration & Enrolment
 - Transaction Engine
 - Departmental Interface Systems



The Gateway Solution



So why a Gateway?

- Disconnects front and back ends
- Enables BPR and EAI
- Maintains consistent user interface
- Provides inter-department interoperability
- Provides single interface to Government
- Enables 'in-context' service delivery

Fixed or Decreasing Cost
Constant Complexity





The Future in UK

- More central Government Departments will offer electronic services via the Government Gateway
- Private sector intermediaries start to offer Government Services as added value to their customers
- Scale Down into Regional and Local Government departments
- National Health Gateway
- Criminal Justice Gateway



CABINET OFFICE





Roadmap

- “XML is the Answer”
- Interoperability Framework (eGIF)
- Cross-Industry and Departmental Support
- Scoping
- Identification of Key Resources/Partners
- Resource Availability and Training
- Delivery
- Operation





Critical Success Factors

- E-Government Environment
- Partners
- Management
- Process
- Cross-Industry Support



Benefits to Government

- Reduced Costs
- Foundation for bigger vision
- Single access path for citizens and businesses
- Departments free to innovate and transform their business processes
- Current implementation is designed to scale to meet 400 transactions/sec...
- Available through many different channels in both the public and private sectors





How we can help in Mexico

- XML 'Jumpstart' & Workshops
- eGIF Schema Management System
- Gateway 'Pattern'
- Detailed Documentation
- Best Practice, Resources, etc
- Current Code
- Support Plan
- Integration Experience

